



Texas Department of Motor Vehicles
Business Unit # 60800
Purchase Order # 0000015230

Payment Terms: Freight Terms: Ship Via: PCC: PO Date: PO End Date: PO Method: Dispatch: Rev Dt:
NET30 FOB Destination NA I 10/29/2024 09/30/2024 DG Dispatch Via Email
PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.

Vendor: INSIGHT PUBLIC SECTOR INC
PO BOX 731072
DALLAS TX 753731072
United States

Ship To: See Detail Below

Vendor ID: 1363949000 5 002

Ship To Attention: Michelle Helen Bryant

Purchaser: Amanda Driskill
Phone: 512/465-1226
Fax: 512/465-5641

Bill To: 4000 Jackson Avenue
Austin TX 78731
United States

Email: Mandy.Maxwell@txdmv.gov

Bill To Fax:

Bill To Email: DMV\_FIN-INVOICES@TxDMV.gov

PO Information:

Change Orders:

Change orders will be allowed only if unforeseen conditions arise such as, but not limited to, increasing or decreasing quantities or if the department needs dictate changes. All changes shall be in the scope of original work. No verbal change orders shall be permitted. All change orders must be in writing with a Purchase Order Change Notice (POCN) issued by TxDMV Purchasing Section.

Payment:

Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV\_FIN-INVOICES@txdmv.gov (note: There is an underscore "\_" between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, whichever is later.

Note: Warrants will not be issued to a vendor without a current Texas Identification Number.

Quantity(ies):

Quantities are estimated: TxDMV does not guarantee to purchase any minimum or maximum quantity. TxDMV reserves the right to increase or decrease the quantity(ies) of the purchase order at the same original terms and conditions. The vendor will be notified in writing by purchase order change notice of any requirements for any increased or decreased quantity(ies).

Delivery:

Delivery of goods shall be in accordance with the delivery requirements of this purchase order, any underlying or associated contract for the goods being purchased and any other requirements set for by TxDMV or state law. Upon delivery, the bill of lading shall include at a minimum the following information: TxDMV Division and Contact Name, TxDMV Purchase Order number, Delivery Address, Vendor contact information and return address. If the vendor has an updated delivery schedule or more accurate delivery date, the vendor shall notify the TxDMV contact immediately.

Additionally, this Purchase Order is governed by the current TxDMV Contract Affirmations and TxDMV Contract Terms and Conditions, unless modified by Supplemental Conditions approved and provided by TxDMV. These documents can be found at: http://www.txdmv.gov/contractors-vendors. For the avoidance of doubt, unless expressly stated otherwise in this Purchase Order or a TxDMV signature document, in the event of a conflict, ambiguity, or inconsistency between or among any Purchase Order documents, all TxDMV documents take precedence over the Contractor's documents, if any.

This procurement is governed by the terms and conditions in CPA/DIR Contract Number DIR-CPO-5030

Quote: Q-08132024-TxDMV Voice Move Support

Authorized Signature

[Handwritten signature: Mandy Maxwell, CTOD/COM]

10/29/2024



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Vendor SOW 4010091029

80 Hours Total

FY24 Term: 08/27/2024 - 08/31/2024 - 32 hours

FY25 Term: 09/01/2024 - 09/30/2024 - 48 hours

Technical POC: George Mallick

George.Mallick@TxDMV.Gov

Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
1-1	SUPPORT SERVICES Insight Contact Center Architect	31010	920/45	48.0000	HR	\$325.00000	\$15,600.00	10/29/2024

Ship To: 1P12

Delivery Instructions:

4000 Jackson  
 Avenue  
 Austin TX 78731  
 United States

Schedule Total

ReqID:  
0000015961

Term: 09/01/2024 - 09/30/2024

Item Total for Line # 1

Total PO Amount

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

Authorized Signature

10/29/2024